



November 1, 2007

Maryann Schmid
The Lodge at Blue Lakes
5135 West Highway 20
Upper Lake, CA 95485

Dear Maryann,

On behalf of the Lake County Marketing and Economic Development Program, I would like to thank you and your staff for your professionalism and first-class service as the host venue for our regional Cultural Heritage Tourism Workshop, which was held on October 26, 2007, at The Lodge at Blue Lakes Special Events Center.

First, I want to express my appreciation for the amazing renovation that you have done at the Lodge to create a wonderful Special Events Center. The fixtures and furnishings are beautiful and classy (even in the restrooms), and the layout is bright and spacious and maximizes the stunning outdoor views of the lake and trees.

In preparation for the event, we appreciated your flexibility in working with us to develop a menu within our budget and to provide a setup that worked well for both the presenters and the attendees. On the day of the event, you and your staff were ultimately professional – from the attention to detail, the snappy attire, friendliness, and cleanliness to ensuring the timing of the meals was synchronized to the day's schedule.

Based on the feedback we received, we consider the workshop to have been extremely successful. This was made possible, in large part, to your efforts and the first-class venue you have created.

We are excited to see a meeting and events center like this here in Lake County and appreciate all you have done to make it truly special. Thank you again!

Sincerely,

Debra Sommerfield
Deputy County Administrative Officer for Economic Development